



GROSSE POINTE AUDIOLOGY

Keeping
You Safe!

Things look different from what you have been used to over the last 18 years. We wanted to reach out and let you know how to schedule an appointment with us and what we are doing to protect your health and safety during this time. In order to protect our patients and staff, we have implemented specific protocols to minimize the chance of exposure to COVID-19. Our waiting room is closed right now, but we are seeing patients by appointment only.

WE ARE CURRENTLY OFFERING SEVERAL DIFFERENT TYPES OF SERVICES

IN-OFFICE APPOINTMENTS WITH AUDIOLOGIST

Our Audiologists are seeing patients BY APPOINTMENT ONLY. We are complying with all CDC guidelines for in-office appointments including screening questions, temperature checks and mask requirements. Entrance to the office is only through the front door (off of Mack) at this time. Please call us when you arrive for your appointment and we will let you know when the room is sanitized and ready for you to enter. Please call our office to schedule this type of appointment.

CURBSIDE APPOINTMENTS FOR HEARING AID REPAIR/CLEANING

If you do not need to be seen by an Audiologist, this is a quick and easy way to get your hearing aids cleaned and serviced without leaving your vehicle. Curbside service is available by appointment only. Please call our office to schedule this type of appointment.

CURBSIDE PICK UP FOR SUPPLIES

Fast and easy supply pick up is available during normal business hours. Just call our office and place your order. Call us when you arrive and we will bring the order out to your car.

HEARING AID DROP OFF (24 HOUR DROP BOX)

If you don't need to be seen by an Audiologist, this is a convenient way to have your hearing aids cleaned and serviced. Just place your hearing aids in an envelope with your name and phone number and put them in our drop box at the back of the building (located to the far right of our back door). We will call you when the hearing aids are ready for pickup.

THE STAFF OF GROSSE POINTE AUDIOLOGY

Dr. Lezotte, Dr. Behnke, Dr. Westmore, Michelle, Joan and Julie